

EQUITY CROSSING

MANAGED IT SUPPORT SERVICES

Executive Summary EXAMPLE

Prepared for: Company Name
Created on: Date

Network Health:

Availability

Network (uptime) 99%

Disaster Recovery Management YTD:

Daily Overnight Backups 304

Off-Site Monthly Backups 44

Server Disk Space Used:

Server One 53%

Server Two 35%

Server Three 64%

Server Four 61%

Server Memory Used:

Server One 64%

Server Two 77%

Server Three 67%

Server Four 74%

Server Average CPU Utilization:

Server One 38%

Server Two 31%

Server Three 37%

Server Four 36%

Company Details:

Total Windows Servers 4

Total Windows Workstations 29

Total Network Locations 2

Total Network Devices 8

Total Critical Server Apps 12

Critical Server App. Status

File Server Online

Blackberry Enterprise Server Online

Payroll Server Online

Accounting Server Online

Exchange Email Server Online

Web Server Online

Domain Controller Server Online

Backup Server Online

Patch Management Server Online

Anti-Spam Server Online

Anti-Virus Server Online

SQL Database Server Online

Business Continuity Indicators

Network Uptime YTD:

Servers and Network (uptime) 99%

Threats Removed YTD:

Email Viruses Removed 1,965

Email Spam Removed 532,381

Windows Patches Installed 2,820

System Cleanings Performed YTD:

Disk Cleanups 1,075

Disk Defragmentation 1,075